



CODE OF CONDUCT FOR PARENTS AND CARERS



At Penyarn Community Primary School we are very proud and fortunate to have a very dedicated and supportive school community.

At our school, parents, carers, staff and governors alike all recognise that the education of our children is a partnership process between all these parties. As a partnership we are all aware of the importance of good working relationships and recognise the importance of solid relationships to equip all of our children with the necessary skills for adulthood. For these reasons we will continue to welcome and encourage parents and carers to participate fully in the life of our school.

The purpose of this code is to provide a reminder to all parents, carers and visitors to our school about the expectations around the conduct of all those connected to our school. We understand that everyday frustrations can cause misunderstandings and have a negative impact on our relationships. While recognising this happens, we remain committed to resolving difficulties in a constructive manner through open and positive dialogue. In this way we can continue to flourish and progress to achieve, in an atmosphere of mutual understanding.

Our school already has a code of conduct for all our employees and this code is aimed at the wider school community so that all can see and understand the expectations on the behaviour of all visitors or those connected with the school. This aims to clarify the types of behaviour that will not be tolerated and seeks parental sign-up to these expectations.

Behaviour that will not be tolerated:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's normal operation or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises.
- Using loud or offensive language or displaying a temper
- Threatening in any way, a member of staff, visitor, fellow parent/carer or pupil
- Damaging or destroying school property.
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school on Facebook or other sites.
- The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your own child on school premises.
- Smoking (including vaping), taking illegal drugs or the consumption of alcohol on school premises. (Alcohol may only be consumed during authorised events)
- Dogs being brought onto the school premises. (other than guide dogs)

Should any of the above occur on school premises or in connection with the school the school may feel it is necessary to take action by contacting the appropriate authorities.

Together, we create a positive and uplifting environment not only for the children, but also for all who work in and visit our school.

Thank you for abiding by this code in our school.

At our school we take our safeguarding responsibilities seriously and will deal with any reported incidents appropriately in line with the actions outlined above. This code of conduct does not prevent parent/carers from raising a legitimate complaint in an appropriate fashion. In most cases we hope that all complaints and concerns can be resolved through open dialogue with class teachers or other members of staff as appropriate. Where you are not satisfied with responses received however, we would ask that you then follow the complaints procedure as laid out in our school complaints code. This is available on the school's website but if you would prefer, please contact the school office and we can arrange for a hard copy to be made available.

Please note: Parents/carers are asked to ensure that anyone collecting their child is aware of and adheres to this Code of Conduct.